



# Advertising and Promotion of Private Practice: Ethical Issues

Lactation consultants in private practice will need to use advertising and promotion as part of an overall strategy to develop and maintain relationships to start, grow and scale their private lactation consulting practice. Accomplishing that ethically, however, is of paramount importance for their clients, as well as for their adherence to the Code of Ethical Conduct, and their continued ability to gain the trust and respect of the community they service. This short session reflects common issues that IBCLCs in private practice often face: (1) attracting clients, (2) selling goods in addition to consulting services, and (2) truth in advertising.

#### Goal

To align advertising and promotional efforts with the IBLCE Code of Professional Conduct, Scope of Practice for the IBCLC, and Clinical Competencies for the IBCLC's Practice.

## **Objectives**

- State the definition of conflict of interest, messaging, marketing, advertising.
- Apply principles and frameworks outlined in the Scope of Practice and other IBLCE documents to specific examples of promotional and advertising efforts.
- Given examples of ways to attract new clients, identify those that are both ethical and effective means for doing so.

## **Materials Required to Complete Course**

- Audiocast
- Handout

## **Credits**

This learning program is approved for 1.7 E-CERPs and 1.7 contact hours.

- Breastfeeding Outlook is approved by the California Board of Registered Nursing, provider # CEP15628.
- Breastfeeding Outlook is accredited as a long-term provider by the International Board of Lactation Consultant Examiners.

## **Requirements for Obtaining Credits**

- Complete all required assignments in the course.
- Complete Post-test with 100% accuracy.
- Complete the course evaluation.

#### **Expiration Date**

This course expires 12 months from the date of purchase. All course requirements must be completed prior to the expiration date to earn credits. Expiration dates may be extended at the discretion of MarieBiancuzzo.com.

#### **Disclaimers**

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